# National Parking Platform Pilot

## Introduction for Parking Operators

**September 2023**

# What is the National Parking Platform?

- **A collaboration between central and local government (with private sector involvement)**
- **Publicly owned**
- **Not for profit**

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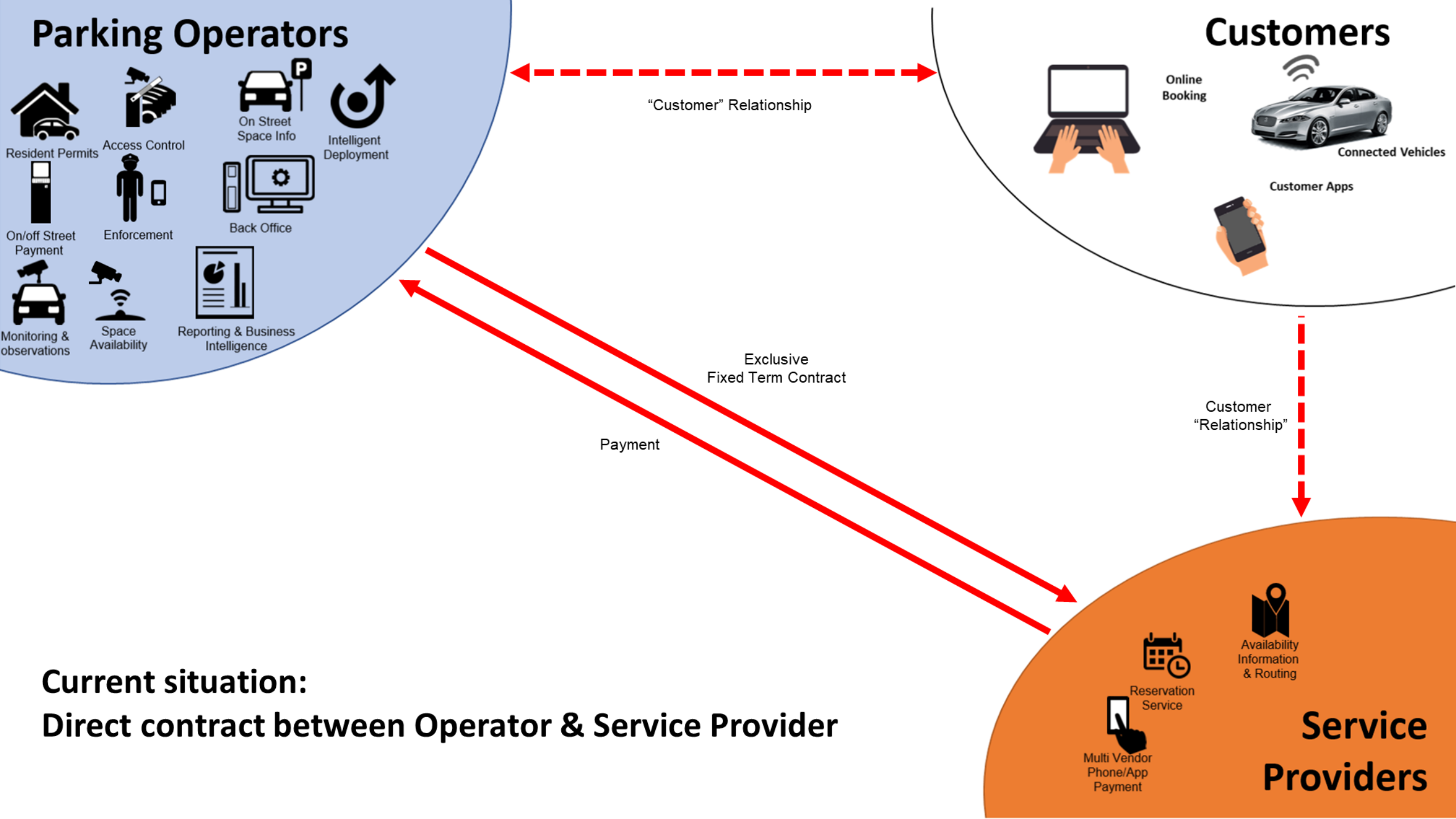
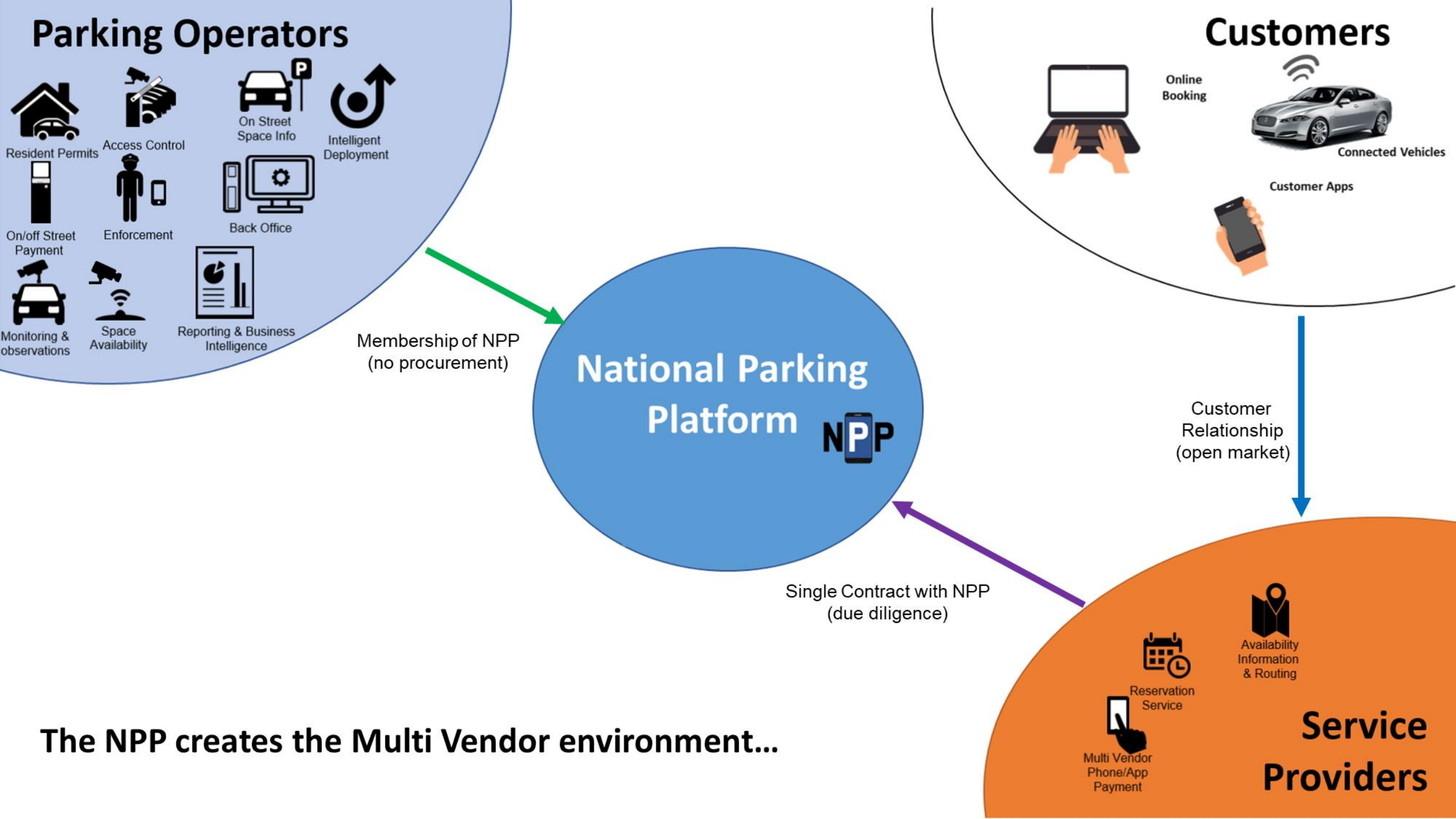
# What is the National Parking Platform?

- **A contract manager**
- **A data exchange**
- **A payment clearing house**




**Current situation:**

**Direct contract between Operator & Service Provider**



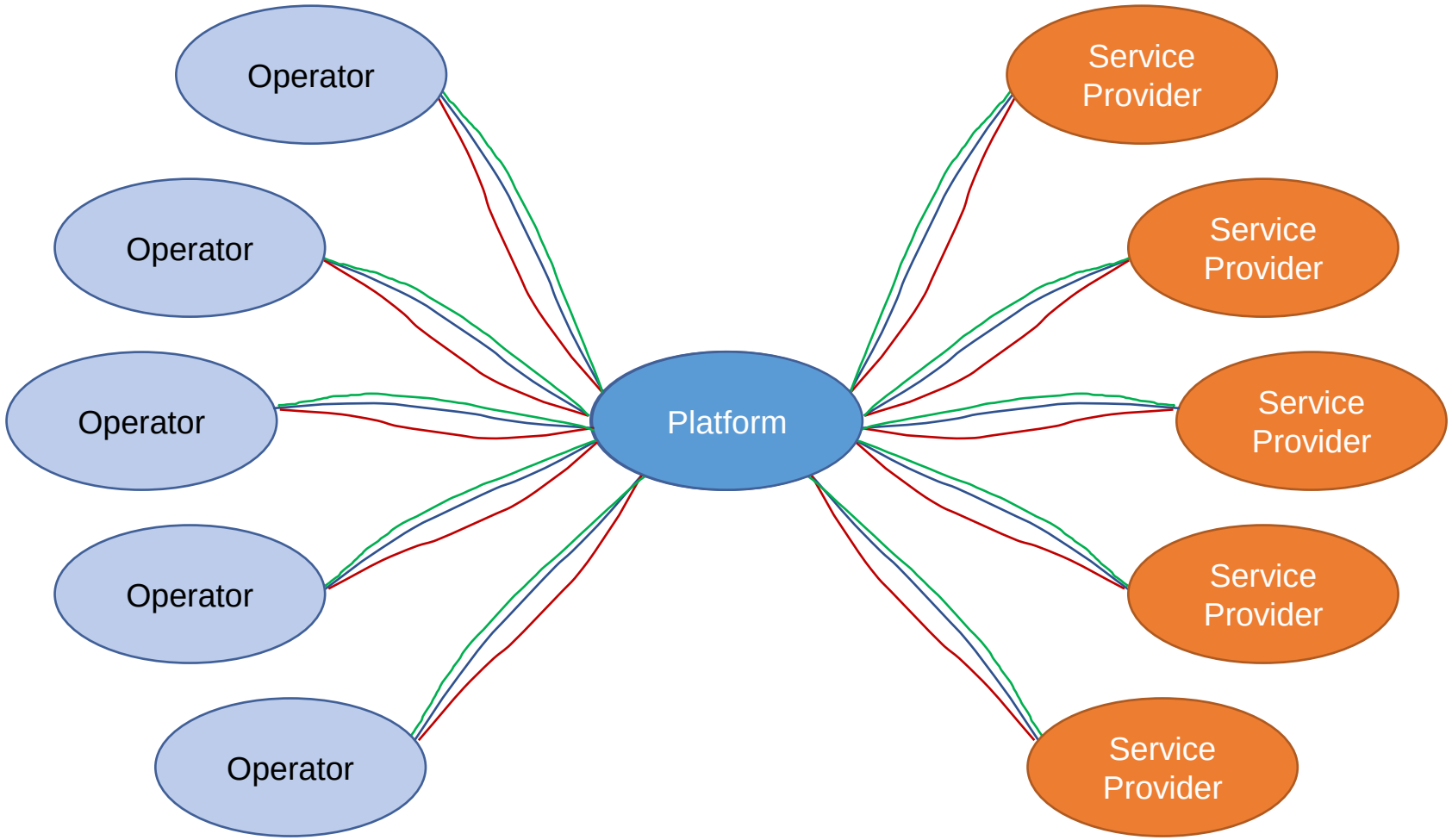

**The NPP creates the Multi Vendor environment…**

# The NPP makes open market sustainable

Contract

Data

Money

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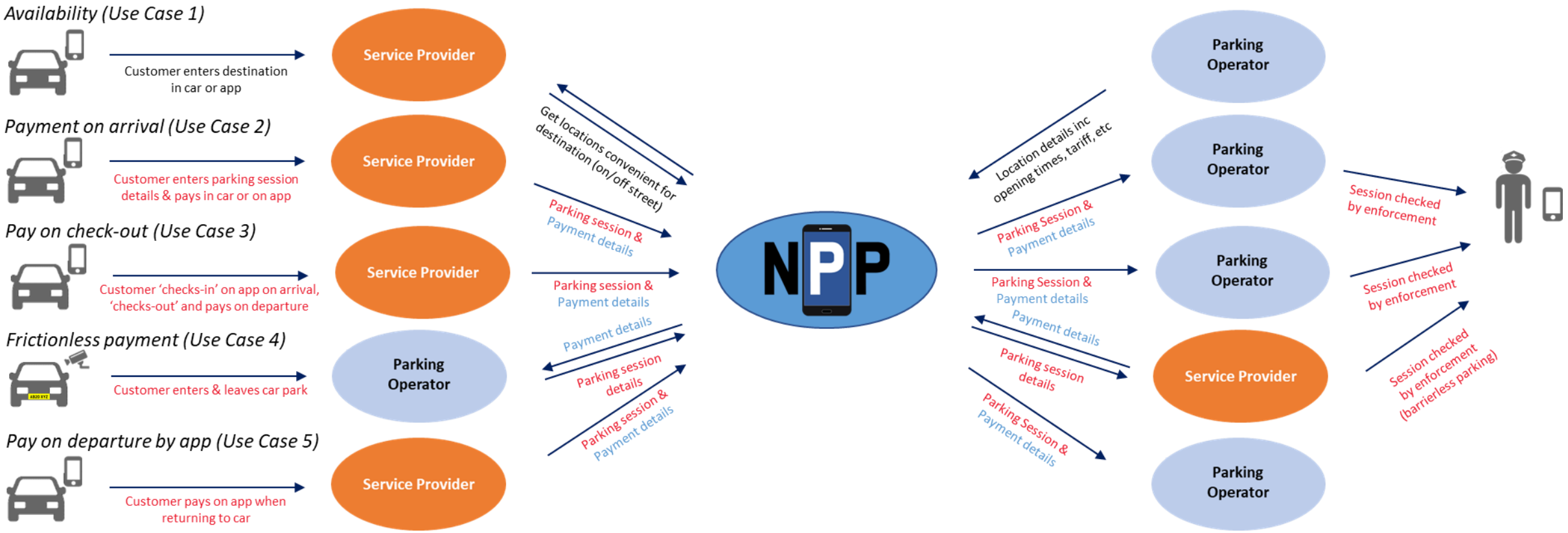
# NPP Use cases

The NPP Pilots demonstrate the most common use cases. NPP pilots are supported by Manchester City Council. The use cases link the end customer and parking operator through a "Service Provider" (OEM platform or a customer account). Customers can access parking offered by any operator on the platform, paying through their Service Provider account.

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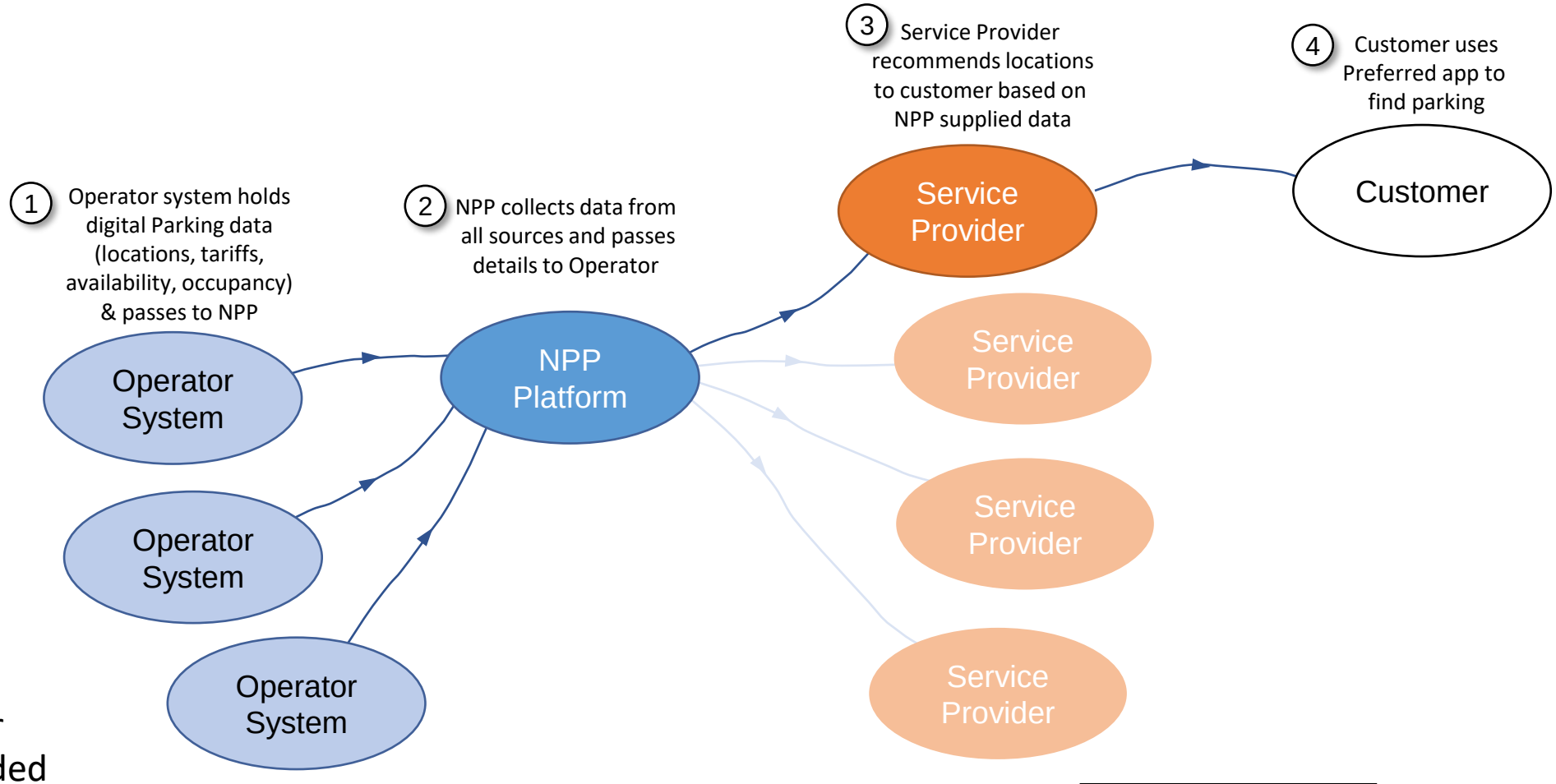
# NPP Availability

## (use case 1)




The NPP enables a customer to use the mobile app produced by the Service Provider of their choice.

Parking availability is sent to the customer based on data provided by operators.

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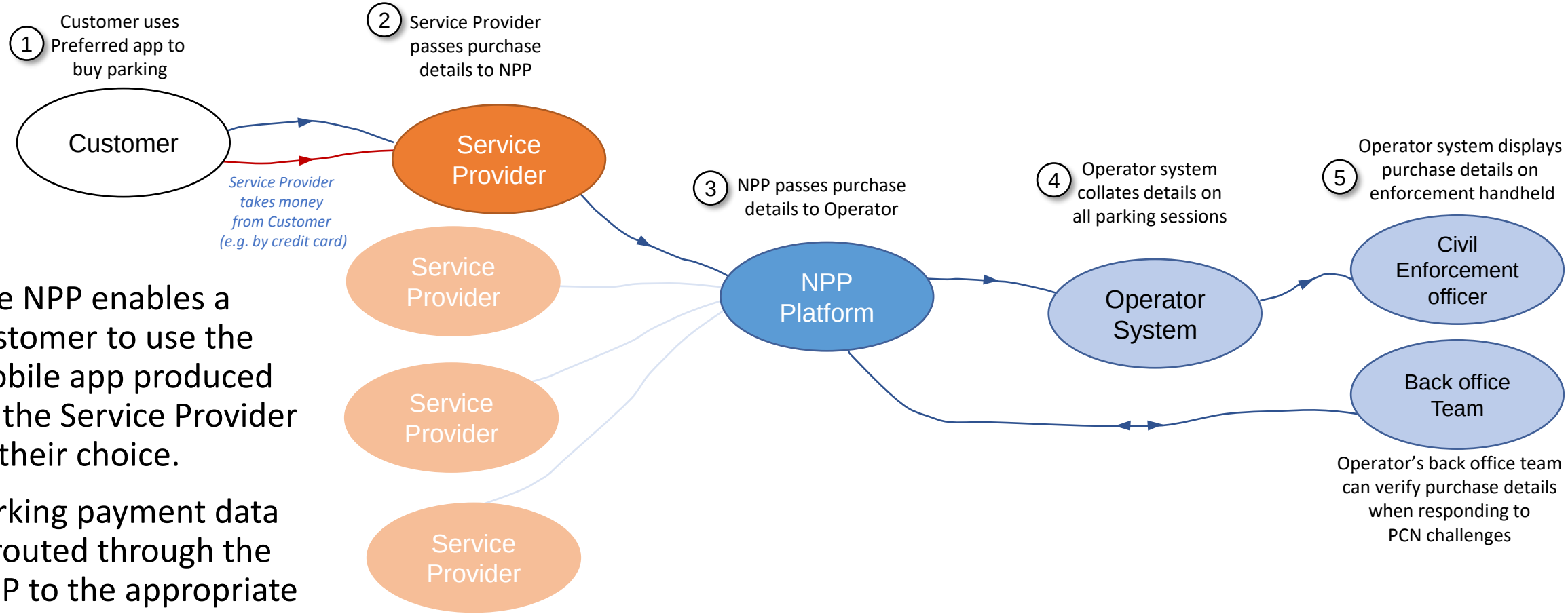
# NPP Multi-vendor payment on arrival
## (use cases 2&3)




The NPP enables a customer to use the mobile app produced by the Service Provider of their choice.

Parking payment data is routed through the NPP to the appropriate operator.

Key
Data Flow
Money Flow

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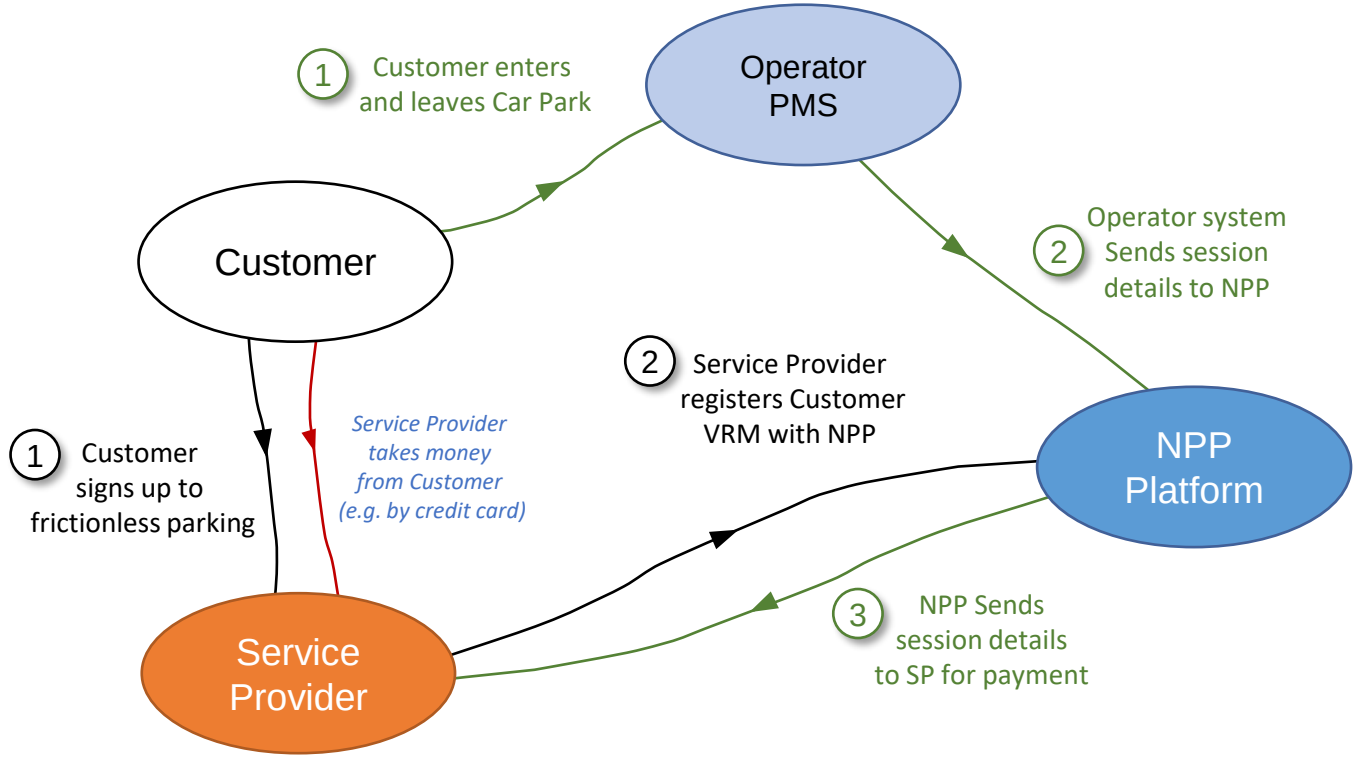
# NPP multi-vendor frictionless parking

## (use case 4)

The NPP enables a customer to sign up to their Service Provider of choice to pay for off street parking, enabling them to arrive and leave at will.

Parking payment data is routed between Operator and Service Provider through the NPP.

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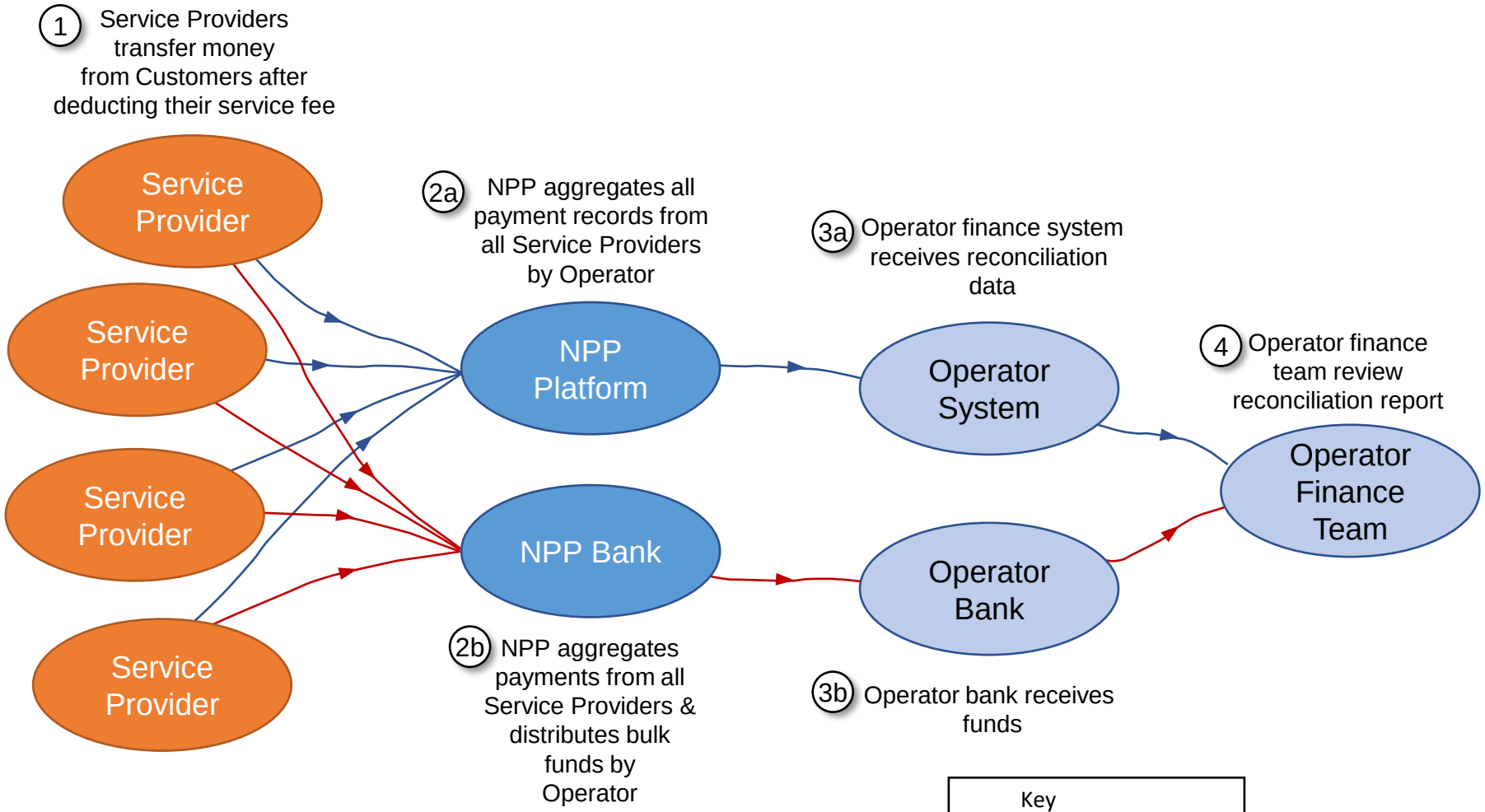
# NPP simplifies funds transfer and reconciliation

All payments made through the NPP are aggregated and sent on to the relevant operator.

The NPP supplies all the data required to reconcile parking payments against amounts received.

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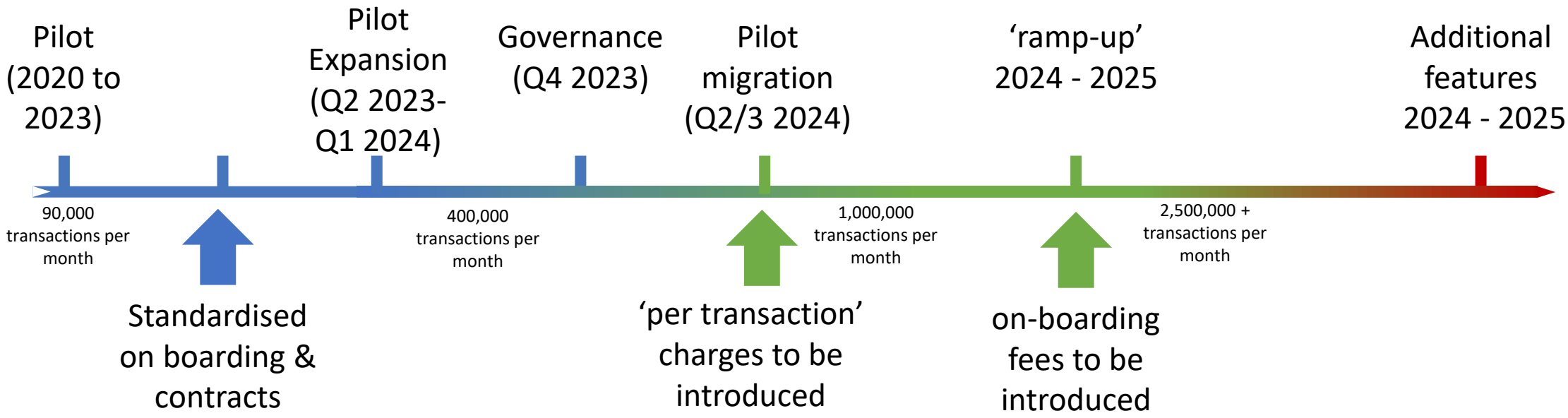
# High level terms & conditions

- Operators must accept payment from any of the participating Service Providers
- Operators are paid by bank transfer on an agreed schedule
- Operators must keep their location information up to date

- Service providers must pay the full parking charge to the Operator*
- Service providers are free to charge their customers for the service they provide

* Operators may have to contribute to the fees charged for payment processing

# Delivering the NPP

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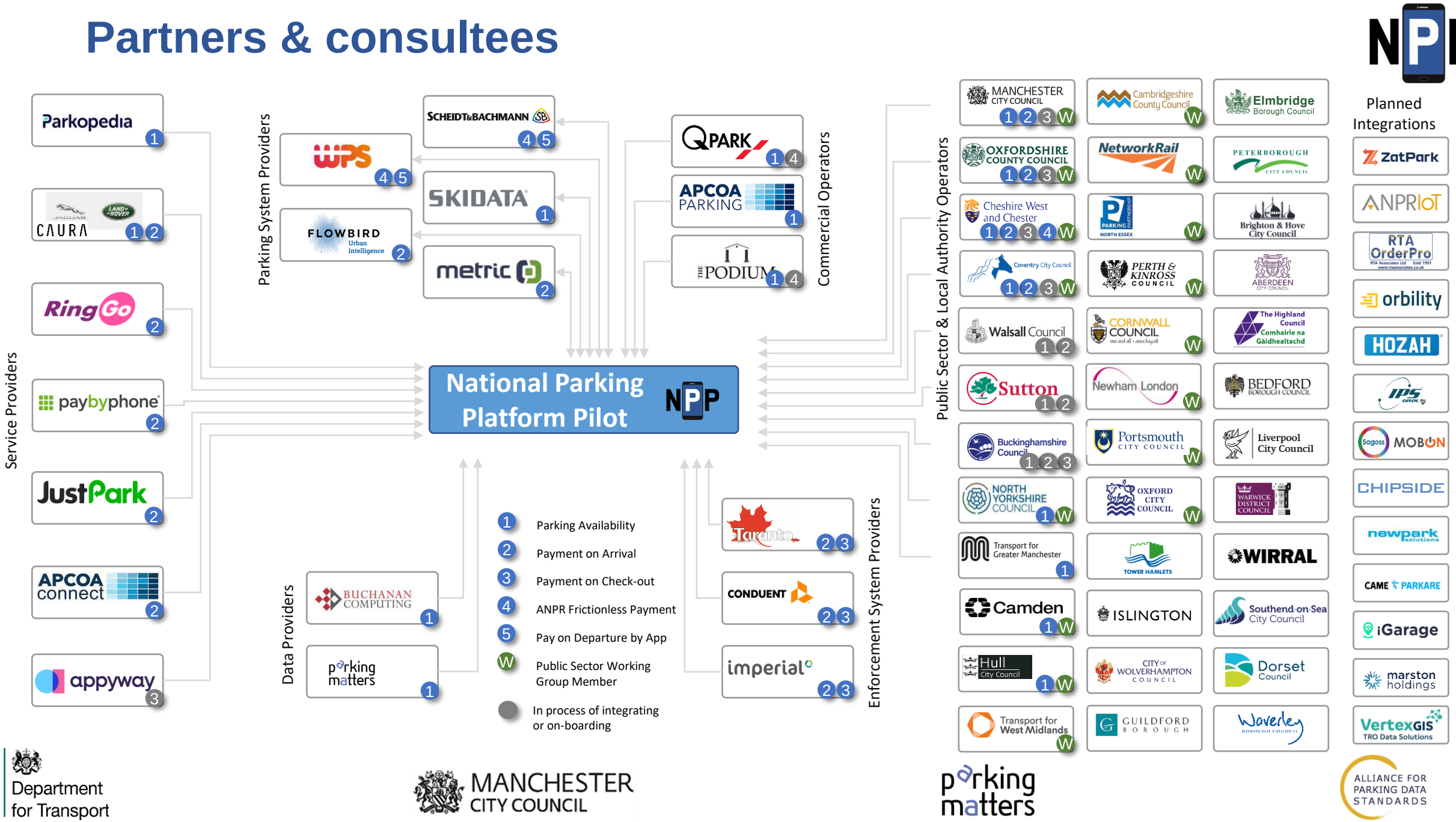
# Partners & consultees

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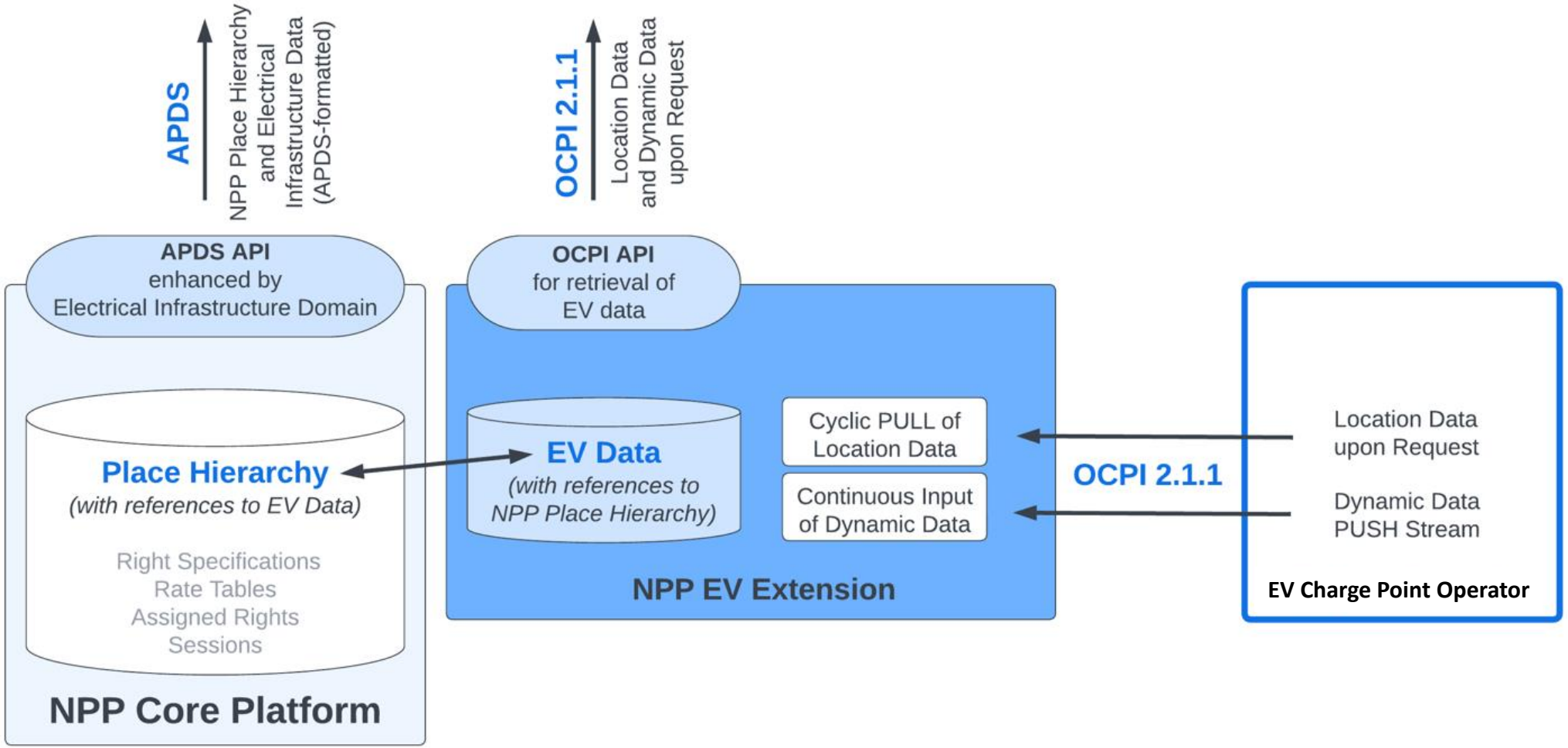
# Adding EVCP information



# How do we on board an Operator?

## Agreement to Join

| | | | |
|---|---|---|---|
| **Contracts** | Review Data Protection Agreement | Review Standard Contract | Sign Contracts |
| **Technical** | Assess & Update Enforcement system | Decide on & configure IVR provision | Assess P&D & configure |
| **Configuration** | Create Locations & Tariff spreadsheet | Distribute spreadsheet | Complete Operator Details spreadsheet |
| **Communication** | Internal comms plan | Design & implement new signage | External comms plan |
| **Testing** | | Test locations & tariffs | End to end testing (from payment to HHC check) |
| **Training** | | Enforcement team | Business processing team |

# Introduction and application pack…

*Contains all the information you need to get started including:*

**Briefing Note** a short background to the NPP, the benefits and risks (including mitigation)

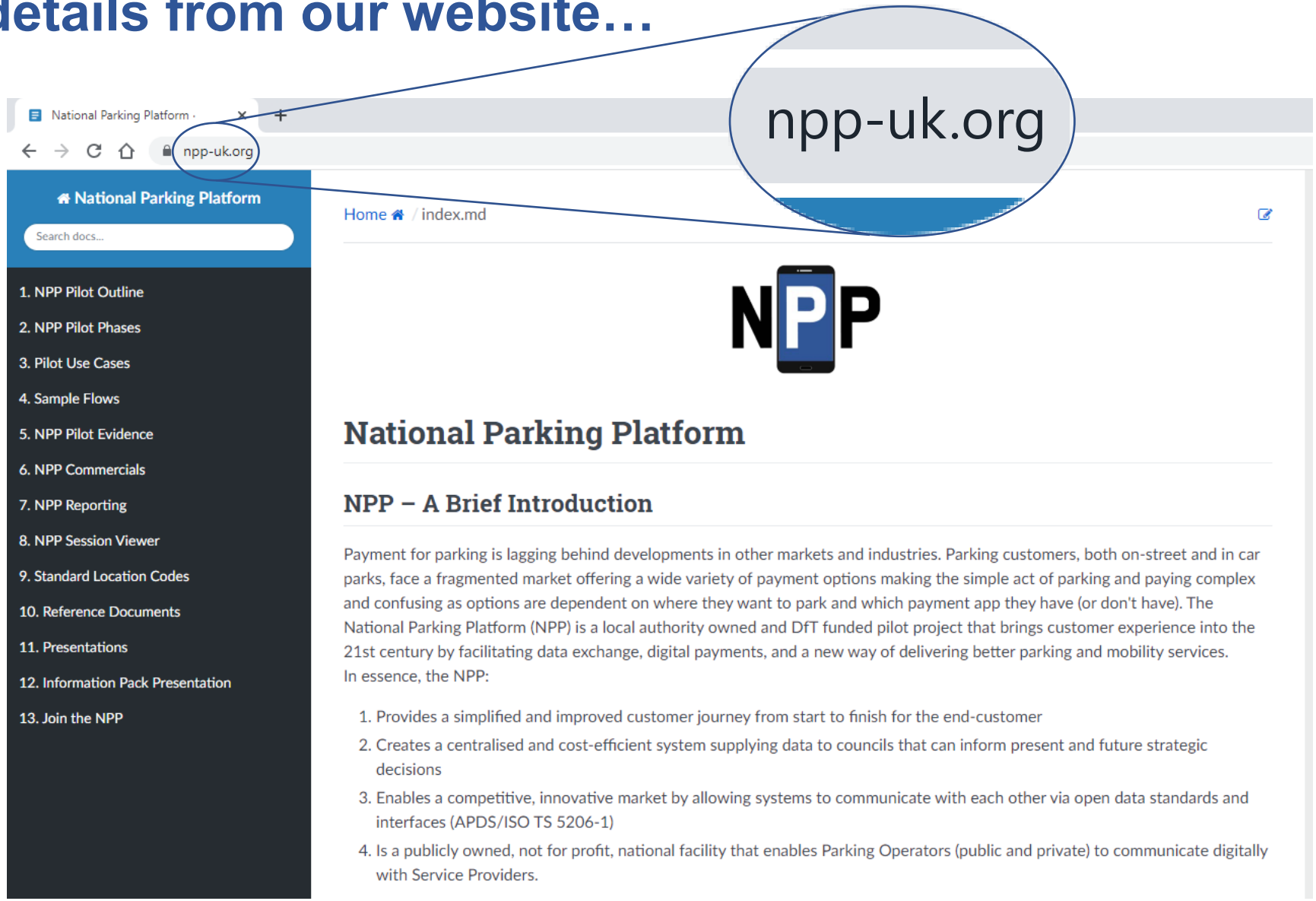
**Standard Service & Data Protect Agreements** for review

**Local Authority Operator Questionnaire** asks for all the details we will need to get started.

**Sample Project Plan & Task Flowchart**

**Locations and Operator Details Spreadsheets** showing what we will need to share with the Service Providers

# More details from our website…

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ISO

# For More Details & to join the NPP:

https://npp-uk.org

npp@parkingmatters.com

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ISO